

Sl No	Page No.	Clause No.	Text as per RFP	Amendment/Clarification Requested	Reason for seeking amendment	Recommendations
1	31	5.5 Project Timelines and Deliverables	Due Date : industrial buildings T2= T1+14 days rest of all category of buildings T3= T2+35 days	We request you to change timelines as following  industrial buildings --> T2= T1+150 days rest of all category of buildings --> T3= T2+35 days	Our roll out experience shows the time usually is required in the following areas: 1) Interpretation of Building Bye-Laws correctly, 2) Customization & configuration of the scrutiny engine as per the bye-laws 3) Finalizing drawing manuals for inline with the new solution where layer definitions, parmeterization, colouring etc are defined 4) Prepare CAD drawings to test / simulate differnet scenario for different occupancy types etc 5) Digitize Drawings and customize other parts of system including workflows, NOCs, SLAs etc. 6) Integration with different existing systems like Finance, legal etc	As Per RFP

2	23	5.3.1 Building Plan Approval and Management System:	Refer the following links for getting information of Building rules, Unified Zoning Regulation and guidelines for setting up of industries for the department. <a href="http://pbhud-eservices.in/webportal/assets/docs/sampleforms/Building%20Rules%202018%20and%20amendments.pdf">http://pbhud-eservices.in/webportal/assets/docs/sampleforms/Building%20Rules%202018%20and%20amendments.pdf</a> <a href="http://pbhud-eservices.in/webportal/assets/docs/sampleforms/Unified%20Zoning%20Regulations.pdf">http://pbhud-eservices.in/webportal/assets/docs/sampleforms/Unified%20Zoning%20Regulations.pdf</a> <a href="http://pbhud-eservices.in/webportal/assets/docs/sampleforms/SITING%20GUIDELINES%20FOR%20SETTING%20UP%20INDUSTRIES%20with%20annexure.pdf">http://pbhud-eservices.in/webportal/assets/docs/sampleforms/SITING%20GUIDELINES%20FOR%20SETTING%20UP%20INDUSTRIES%20with%20annexure.pdf</a>	Please confirm if Building Rules are common across all cities/ULBs		The building rules are common in the entire state
3	34	5.8 Data Migration	SSP is not responsible for the digitization of the data currently available in manual form.	As there is no online system currently, we expect all data should be in manual form. Please confirm if any data migration is required		As Per RFP
4	23	5.3.1 Building Plan Approval and Management System	The module shall enable the architects / owners / applicants to register itself and prepare/ submit the drawing (site plan in CAD format and submit)	Kindly allow "dxf" drawing format as well.	1) DXF is open source CAD format and DXF can be used by almost all CAD softwares 2) Architects can get the open source software FREE for DXF drawings and will not need to buy Autocad licenses	As Per RFP

5	General	General	General	Please confirm if Payment Gateway will be provided by PUDA		Yes
6	General	General	General	Please confirm if cost of Email Gateway, SMS Gateway to be borne by SI		SMS Gateway shall be provided by client
7	General	General	General	Are existing drawings available in Digitized format ?		no
8	Page 15	General	Product Capability	<p>The capability of the product should be assessed not only on the following two parameters: area of building plan scrutinized till date and number of drawings scrutinized by the application. Request you to consider adding other parameters as well to holistically evaluate the application.</p> <p>Please consider the following points for technical evaluation under product capability:</p> <p>a) Number of features/rules that are already available in the product/eDCR. For example: 10 Features: X marks, 20 features: Y marks, 30 Features Z, 40 Features: A marks</p> <p>b) Extra marks should be awarded to the bidder proposing a solution which is built completely on Open Source technology. Hence, there will be no implication on PUDA to purchase any kind of licenses to be able to run the application or related softwares. This will help PUDA save a lot of licensing fee and will also provide the flexibility</p>	#NAME?	As Per RFP

9	Page 18	General	The solution can be deployable on cloud (IaaS) and the cloud service provider should be adhering to the guidelines laid by Govt. of India.	Please clarify if vendor can propose platform as a service (PaaS) on cloud. This may provide better manageability of environment		As Per RFP
10	Page 18	General	The network connectivity and availability would be in the vendor's scope.	Please provide further details on the network connectivity across all site locations		As Per RFP
11	Page 20	General	All requirements related to security, hosting, audit, backup, disaster recovery, risk management & mitigation activities, compliance to various applicable guidelines (like GIGWWCAG 2.0 or latest), etc. shall be the responsibility of the SSP	For DR, please specify the expected RTO and RPO SLAs and frequency of DR drills		As Per RFP
12	Page 25	General	SSP is expected to establish a helpdesk and provide support. 24 x 7 x 365 helpdesk support shall handle fault reporting, trouble ticketing and related enquiries	Please suggest if helpdesk can be provisioned on cloud with Incident/SR management and case tracking features.		As Per RFP
13	Page 32	General	The SSP will ensure that the data migration task is completed before shifting to the new application	Please specify the tentative data volume for migration and existing DB platform		The exact volume of data cannot be ascertain at this stage.

14	Page 32	General	The selected vendor shall ensure compliance to uptime and performance requirements of Project solution	Please clarify the uptime SLA/requirement if solution is to be hosted on cloud		As Per RFP
15	Page 50	General	Payment to the SSP	During implementation and operations and maintenance period, how the consumption of cloud resources will be paid		On Annual basis

Sr.No	RFP document reference (Section no. & Page no.)	Content of the relevant RFP	Clarification Sought	Recommendations
1	3 Eligibility Conditions for Bidders, Section 3, A(1), Page 7	The bidder should have an experience of successfully implementing CAD based auto DCR (Document Control Regulations) Building Plan Approval and Management System software in at least one city with at least 10 lakhs population.	Here our understandig is that bidder means single bidder or any of the consortium partner. Please confirm.	As per RFP
2	4 Eligibility Conditions for Bidders, Section 3, A(3), Page 7	The bidder (individual or consortium as the case may be) should have minimum ISO 9001:2008 certification and minimum SEI CMM Level 3	Our understanding is that here bidder means single bidder or any member of consortium should comply this clause. Please confirm.	as per RFP
3	1.2 Important Dates / Information, Point 14, Page 4	Earnest Money Deposit (EMD): Rs. 2,00,000/- (Rupees Two Lakh Only)	Requested you to kindly provide us estimated budget for this project.	No Change
4	1.2 Important Dates / Information, Point 9, Page 4	Last Date and Time for Submission of Proposals (Technical Bid and Financial Bid): 05.11.2020 by 03:00 P.M.	We request you to kindly extend the submission date by at least two weeks from the last date of submission.	No Change
5	4.8 Submission of Bids, Page 9	The bid should be submitted in electronic format online on the website as well as two hardcopies to be submitted to the client office within the deadlines as specified in Section 1.2.	Due to the current COVID pandemic situations, it is difficult to ensure delivery of physical bid on time, therefore, we request you to please accept the bid response through online mode only and skip the physical submission of bid.	As per RFP

6	4.13 Evaluation of Commercial Proposals, Page 16	The qualified bidder quoting the lowest overall total project cost will be designated as L1.	Considering the technical complexity and specialized application required for this project, we request you to kindly do the technical evaluation on QCBS (Quality and cost based Selection method) basis and proper technical weightage to technical bid as compared to commercial bid (such as 70:30 or 80:20), so that bidders with qualitatively higher technical strength get the preference, which will reduce the risk in executing the project.	As per RFP
7	5 Scope of Work, Page 18	The only additional effort that PUDA seeks from the developer is customization of the existing scrutiny engine according to building rules, development controls and other guidelines of the department.	Is there any existing scrutiny system is running in PUDA. Kindly provide the current status of this system, vendor name and name of locations/offices implemented.	No existing scrutiny system is running in PUDA. However System need to be intigrated with Existing system.
8	5 Scope of Work, Section 5.1 (9), Page 19	Provision of integration with various front-end and back-end applications/ service provision centers/ portals (like e-Sewa/ Suwidha Kendras Portal, Portal, Business First Portal, Property Tax System, Property Management System, etc) for acceptance of applications and status updation, etc and for seamless integration with other government agencies resulting into online/e-scrutiny of documents.	Please provide the total list of applications and other government agencies for integration for better understanding of integration scope of work.	Build Punjab Portal, Invest Punjab Portal, NHAI, PWD, Irrigation, Forest, Revenue, Fire, PSPCL, PPCB, AAI, ASI, E- Sewa, Suvidha Kendra and any other department as per requirement
9	5 Scope of Work, Section 5.1 (10), Page 19	The SSP and Client will form centralized scrutiny cell for operation of application. The SSP will provide onsite team and IT infrastructure for successful operation of software.	Please provide minimum numbers and type of manpower (onsite team) required for centralized scrutiny cell operation.	No comments

10	5 Scope of Work, Section 5.1 (13), Page 20	On termination of contract period, the SSP will hand-over all source code, databases to the authority or any other subsequent service provider and all documents in suitable formats. SSP should support the authority or the subsequent service provider towards data migration from their system to the next system	As mentioned in system documentation the bidder has to handover the source code and database of customized software made specific to Client. Bidder will not be able to handover source code for COTS products, Proprietary Products or Third Party software. Please confirm the same.	As per our requirement source code is required so that after the termination of the project, the Authority can use the complete source code as per its requirements.
11	Maintain System documentation, Page 33	Source code is documented (Any customization made specific to Client; the IPR for the same would remain with Client)		
12	BOQ- Price Bid		In BOQ the cost component for customization/development is not mentioned. Kindly modify the BOQ accordingly.	As per RFP
13	5.5 Project Timelines and Deliverables, Page 29		The project timeline is very stringent and we request you to provide at least 6 months for the implementation of OBPMS system.	As per RFP



S. No	RFP Reference		Content of RFP requiring Clarification	Clarification Sought	Recommendations
	Section	Page			
1.	Section: 3- Eligibility Conditions for Bidders - Sr. no. 1	7	(ii) The bidder should have an experience of successfully implementing CAD based auto DCR (Document Control Regulations) Building Plan Approval and Management System software in at least one city with at least 10 lakhs population.	Please clarify if the prime bidder is supposed to have this experience of “ <b>successfully implementing CAD based auto DCR (Document Control Regulations) Building Plan Approval and Management System software in at least one city with at least 10 lakhs population</b> ” or the consortium partner’s experience shall suffice the requirement	As Per RFP
2.	Section: 4.13 - Evaluation of Commercial Proposals	15-16	Only those Proposals qualifying the technical evaluation by scoring minimum 70% of total marks in technical evaluation will be considered or opening of their Commercial Proposals. The qualified bidder quoting the lowest overall total project cost will be designated as L1. In case of a tie, where two or more bidders quote same lowest overall total project cost, the bidder with the higher technical score will be allocated the project.	In order to attract prominent bidders and quality bids, we would like to request you to amend the method of selection from L1 (Least one) to QCBS (80:20)	As Per RFP

3.	Section: 2.7 - Force Majeure	42		<p>It is recommended to add below clause to under Force Majeure to facilitate remote working:</p> <p>(i) To the extent that the provision of the Services is impacted by a pandemic (including COVID-19) and any reasonable concerns or measures taken to protect the health and safety interests of either Party's personnel, the Parties will work together to amend the Agreement to provide for the Services to be delivered in an appropriate manner, including any resulting modifications with respect to the timelines, location, or manner of the delivery of Services.</p> <p>(ii) Where bidder's Personnel are required to be present at Client's premises, bidder will use reasonable efforts to provide the Services on-site at [Client] offices, provided that, in light of a pandemic the parties agree to cooperate to allow for remote working and/or an extended timeframe to the extent (a) any government or similar entity implements restrictions that may interfere with provision of onsite Services; (b) either party implements voluntary limitations on travel or meetings that could interfere with provision of onsite Services, or (c)</p>	As Per RFP
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4.	Section: 7.2 - Liquidated Damages	53	<b>7.2.1 Liquidated Damages for delay</b> In case of delay in completion of services, liquidated damages not exceeding an amount equal to 0.2% (zero-point two percent) of the value per day, subject to a maximum of 10% (ten percent) of the value will be imposed and shall be recovered by appropriation from the Performance Security or otherwise. However, in case of delay due to reasons beyond the control of the SSP, suitable extension of time shall be granted.	We request you to kindly limit the Liquidated Damages to 5% of the total value of the Contract.	As Per RFP
5.	Section: 3- Eligibility Conditions for Bidders	4	(ii) The bidder should have an experience of successfully implementing CAD based auto DCR (Document Control Regulations) Building Plan Approval and Management System software in at least one city with at least 10 lakhs population.	Request you to modify the clause as: The lead bidder or consortium member should have an experience of successfully implementing CAD based auto DCR (Document Control Regulations) Building Plan Approval and Management System software in at least one city with at least 10 lakhs population	As Per RFP
6.	Section: 3- Eligibility Conditions for Bidders Pre-Qualification Eligibility Criteria - A - 6 (Technical Capability)	06	The bidder should have an experience of successfully implementing CAD based auto DCR (Document Control Regulations) Building Plan Approval and Management System software in at least one city with at least 10 lakhs population accompanying MIS and payment gateway facility for any Government/Semi government/ local body in India with valid successful completion certificate from the respective department/local body of State Government(s). In case of consortium, the technical criteria shall be fulfilled jointly by the consortium members.	Request you to modify the clause as: The bidder should have an experience of successfully implementing auto DCR (Document Control Regulations) Building Plan Approval and Management System software in at least one city with at least 10 lakhs population accompanying MIS and payment gateway facility for any Government/Semi government/ local body in India with valid successful completion and on-going certificate from the respective department/local body of State Government(s). In case of consortium, the technical criteria shall be fulfilled jointly by the consortium members.	May Be Allowed

7.	Section: 4.12.2 - Quality of Key Personnel Resources proposed to be deployed for this project (B)	14	1.Qualification– BE/B.Tech. /MCA/MBA 2. Relevant years of experience 5 years or more 3. The Project Manager should have managed the implementation of the product/ solution in at least one Local Bodies/ Development Authorities in India	1.Qualification– BE/B.Tech. /MCA/MBA with PMP/Prince2 2. Relevant years of experience 8 years or more 3. The Project Manager should have managed the implementation of the product/ solution in at least one Local Bodies/ Development Authorities in India	As Per RFP
8.	Clause 3.4	46	<p style="text-align: center;"><b>Liability of the SSP</b></p> <p>3.4.1 The SSP's liability under this Agreement shall be determined by the applicable Laws and the provisions hereof. The laws include IT Act 2000 and rules and regulations; amended time to time.</p> <p>3.4.2 SSP's liability towards the Client The SSP shall, be liable to the Client for any direct loss or damage accrued or likely to accrue due to deficiency in services rendered by it.</p> <p>The Parties hereto agree that in case of negligence or willful misconduct on the part of the SSP or on the part of any person or firm acting on behalf of the SSP in carrying out the Services, the SSP, with respect to damage caused to the Client's property, shall not be liable to the Client:</p> <p>(i) for any indirect or consequential loss or damage; and (ii) for any direct loss or damage SSP may be entitled to receive from any insurance maintained by the SSP to cover such a liability in accordance with Clause 3.5.2. This limitation of liability shall not affect the SSP's liability, if any, for damage to third parties caused by the SSP or any person or firm acting on behalf of the SSP in carrying out the service</p>	<p>The Client (and any others for whom Services are provided) shall not recover from the Bidder, in contract or tort, including indemnification obligations under this contract, under statute or otherwise, aggregate damages in excess of the fees actually paid for the Services that directly caused the loss in connection with claims arising out of this Agreement or otherwise relating to the Services.</p>	As Per RFP

9.	Clause 2.9	41	<p style="text-align: center;"><b>Termination of Agreement</b></p> <p>The Client may, by not less than 30 (thirty) days' written notice of termination to the SSP, such notice to be given after the occurrence of any of the events specified in this Clause, terminate this Agreement if:</p> <p>(a) the SSP fails to remedy any breach hereof or any failure in the performance of its obligations, as specified in a notice of suspension pursuant to Clause 2.8 herein above, within 30 (thirty) days of receipt of such notice of suspension or within such further period as the Client may have subsequently granted in writing;</p> <p>(b) the SSP becomes insolvent or bankrupt or enters into any agreement with its creditors for relief of debt or take advantage of any law for the benefit of debtors or goes into liquidation or receivership whether compulsory or voluntary;</p> <p>(c) the SSP fails to comply with any final decision reached as a result of arbitration proceedings pursuant to Clause 9 hereof;</p> <p>(d) the SSP submits to the Client a statement which has a material effect on the rights, obligations or interests of the Client and which the SSP knows to be false;</p> <p>(e) any document, information, data or statement submitted by the SSP in its Proposals, based on which the SSP was considered eligible or successful, is found to be false, incorrect or misleading;</p> <p>(f) as the result of Force Majeure, the SSP is unable to perform a material portion of the Services for a period of not less than 60 (sixty) days; or</p> <p>(g) the Client, in its sole discretion or for any</p>	<p>1. Please add the following in the clause: EY may terminate this Agreement, or any particular Services, immediately upon written notice to Client if EY reasonably determine that EY can no longer provide the Services in accordance with applicable law or professional obligations.</p>	As Per RFP
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10.	Clause 3.3	45	<p style="text-align: center;"><b>Confidentiality</b></p> <p>The SSP, its sub-agency and the personnel of either of them shall not, either during the term or within two years after the expiration or termination of this agreement disclose any proprietary information, including information relating to reports, data, drawings, design software or other material, whether written or oral, in electronic or magnetic format, and the contents thereof; and any reports, digests or summaries created or derived from any of the foregoing that is provided by the Client to the SSP, its sub-agency and the Personnel; any information provided by or relating to the Client, its technology, technical processes, business affairs or finances or any information relating to the Client's employees, officers or other professionals or suppliers, customers, or contractors of the Client; and any other information which the SSP is under an obligation to keep confidential in relation to the project, the services or this agreement ("Confidential Information"), without the prior written consent of the Client.</p> <p>Notwithstanding the aforesaid, the SSP, its sub-agency and the personnel of either of them may disclose Confidential Information to the extent that such Confidential Information:</p> <p>(i) was in the public domain prior to its delivery to the SSP, its Sub-Agency and the Personnel of either of them or becomes a part of the public knowledge from a source other than the SSP, its Sub-Agency and the Personnel of either of them;</p>	<p>1. Please add to the clause:</p> <p>"Except as otherwise permitted by this Agreement, neither of the parties may disclose to third parties the contents of this Agreement or any information provided by or on behalf of the other that ought reasonably to be treated as confidential and/or proprietary. Parties may, however, disclose such confidential information to the extent that it: (a) is or becomes public other than through a breach of this Agreement, (b) is subsequently received by the receiving party from a third party who, to the receiving party's knowledge, owes no obligation of confidentiality to the disclosing party with respect to that information, (c) was known to the receiving party at the time of disclosure or is thereafter created independently, (d) is disclosed as necessary to enforce the receiving party's rights under this Agreement, or (e) must be disclosed under applicable law, legal process or professional regulations. These obligations shall be valid for a period of 3 years from the date of termination of this Agreement."</p>	<p>as Per RFP</p>
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11.	Clause 2.7	40	Force Majeure	<p style="text-align: center;"><b>Please add this Clause -</b></p> <p>2. "To the extent that the provision of the Services is impacted by a pandemic (including COVID-19) and any reasonable concerns or measures taken to protect the health and safety interests of either Party's personnel, the Parties will work together to amend the Agreement to provide for the Services to be delivered in an appropriate manner, including any resulting modifications with respect to the timelines, location, or manner of the delivery of Services.</p> <p>Where bidder are required to be present at Client's premises, bidder will use reasonable efforts to provide the Services on-site at [Client] offices, provided that, in light of a pandemic the parties agree to cooperate to allow for remote working and/or an extended timeframe to the extent (i) any government or similar entity implements restrictions that may interfere with provision of onsite Services; (ii) either party implements voluntary limitations on travel or meetings that could interfere with provision of onsite Services, or (iii) a resource determines that he or she is unable or unwilling to travel in light of a pandemic-related risk.</p>	<p style="text-align: center; color: red;">To be decided by Clint as per actual Need at that time</p>
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12.	Clause 3.9	47	Documents prepared by the SSP to be property of the Client	<p>1. Please add to the clause:  EY may use data, software, designs, utilities, tools, models, systems and other methodologies and know-how ("Materials") that EY own in performing the Services. Notwithstanding the delivery of any Reports, EY retain all intellectual property rights in the Materials (including any improvements or knowledge developed while performing the Services), and in any working papers that EY compile and retain in connection with the Services (but not Client Information reflected in them). Upon payment for the Services, Client may use any Materials included in the Reports, as well as the Reports themselves as permitted by this Agreement.</p>	As Per RFP
13.	Eligibility Conditions for Bidders, Sr. no. 2	6	The bidder (individual or leading partner in consortium as the case may be) shall have minimum average annual turnover of Rupees 5 Crores in the last 3 years i.e. FY 2017-2018, 2018-2019, 2019-2020 from providing implementation of IT services and not from marketing/ sale of hardware or packaged software.	<p>Request you to modify the clause as: The bidder (individual or leading partner in consortium as the case may be) shall have minimum average annual turnover of Rupees  <b>50 Crores in the last 3 years</b> i.e. FY 2017-2018, 2018-2019, 2019-2020 from providing implementation of IT services and not from marketing/ sale of hardware or packaged software.</p>	As Per RFP



Sr. No.	RFP document reference (Section no. & Page no.)	Content of the relevant RFP	Clarification Sought	Recommendations
1	3 (ii) / 5	The bidder should have an experience of successfully implementing CAD based auto DCR (Document Control Regulations) Building Plan Approval and Management System software in at least one city with at least 10 lakhs population	Please clarify are you looking for a specific product Auto DCR or Products meeting the specifications of the RFP.	As per RFP
2	3 (6) / 6	The bidder should have an experience of successfully implementing CAD based auto DCR (Document Control Regulations) Building Plan Approval and Management System software in at least one city with at least 10 lakhs population	Please clarify are you looking for a specific product Auto DCR or Products meeting the specifications of the RFP.	As per RFP
3	5.1 (10) / 19	Once the system is Go-Live, the system shall be put in for operation. The SSP and Client will form centralized scrutiny cell for operation of application. The SSP will provide onsite team and IT infrastructure for successful operation of software.	Please clarify who will provide the hardware and software required.	As per RFP

4	5.1 (13) / 20	<p>On termination of contract period, the SSP will hand-over all source code, databases to the authority or any other subsequent service provider and all documents in suitable formats. SSP should support the authority or the subsequent service provider towards data migration from their system to the next system.</p>	<p>Please clarify. In general the source code and IPR of any COTS rests with the OEM. (Eg: SAP,MS,Autodesk, ESRI etc.,)  <b>IPR and source code of the COTS, BI, OS and DB shall rest with respective OEMs.</b></p>	<p>As per our requirement source code is required so that after the termination of the project, the Authority can use the complete source code as per its requirements.</p>
5	5.3.1 / 20	<p>In this module, the SSP shall be responsible to develop and customize the solution to automate the process of building plan approval including the survey of the site,</p>	<p>Please clarify.</p>	
6	5.3.1 / 21	<p>Note: The SSP would study the existing system for the approval of building plan proposals, plinth level approval &amp; completion/ occupancy including the method, software and formats and workflow being used currently. The SSP would analyze the requirements and provide appropriate workflow of the system. Refer the following links for getting information of Building rules, Unified Zoning Regulation and guidelines for setting up of industries for the department.</p>	<p>Please clarify if the building rules are common across the authorities or differs.  Does the workflow remains same for all authorities.</p>	<p>Yes Common across DTCP/PUDA Department Offices</p>
7	Functional Requirement Specifications (10) / 79	<p>Should enable verifications according to project type- building permission or subdivision amalgamation.</p>	<p>Please clarify.</p>	<p>Yes Required</p>
8	Functional Requirement Specifications (14) / 80	<p>Scrutiny reports in local regional language</p>	<p>Please clarify the what are the languages.</p>	<p>English</p>

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Functional Requirement Specifications (24) / 80	The system should facilitate Change of Land Usage (CLU) functionality	Please clarify.	Intigration with Build Punjab and Invest Punjab Portal
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2	4 Eligibility Conditions for Bidders, Section 3, A(3), Page 7	The bidder (individual or consortium as the case may be) should have minimum ISO 9001:2008 certification and minimum SEI CMM Level 3	Our understanding is that here bidder means single bidder or any member of consortium should comply this clause. Please confirm.	As Per RFP
3	1.2 Important Dates / Information, Point 14, Page 4	Earnest Money Deposit (EMD): Rs. 2,00,000/- (Rupees Two Lakh Only)	Please can you provide indicative maximum budget for this project.	As Per RFP
4	1.2 Important Dates / Information, Point 9, Page 4	Last Date and Time for Submission of Proposals (Technical Bid and Financial Bid): 05.11.2020 by 03:00 P.M.	We request you to extend the submission date by at least two weeks from the current last date of submission as this is a complex project and requires detail preparation.	No change
5	4.8 Submission of Bids, Page 9	The bid should be submitted in electronic format online on the website as well as two hardcopies to be submitted to the client office within the deadlines as specified in Section 1.2.	Due to the current COVID pandemic it is difficult to ensure delivery of physical bid on time, therefore, we request you to accept the bid response through online mode only and skip physical submission of bid.	As Per RFP

6	4.13 Evaluation of Commercial Proposals, Page 16	The qualified bidder quoting the lowest overall total project cost will be designated as L1.	Considering the technical complexity and specialized application required for this project, we request you that the technical evaluation shall be QCBS (Quality and cost based Selection method) and proper technical weightage to technical bid as compared to commercial bid (such as 70:30 or 80:20), so that bidders with qualitatively higher technical strength get the preference, which will reduce the risk in executing the project.	As Per RFP
7	5 Scope of Work, Page 18	The only additional effort that PUDA seeks from the developer is customization of the existing scrutiny engine according to building rules, development controls and other guidelines of the department.	Is there any existing scrutiny system is running in PUDA. Kindly provide the current status of this system, vendor name and name of locations/offices implemented.	No existing scrutiny system is running in PUDA. However System need to be intigrated with e-CLU portal.
8	5 Scope of Work, Page 18	Computerized risk-based inspection process automation is required for ease of business process for citizen as well as departmental personnel. Selected Software Solution Provider will develop an online portal to enable day to day operation of third party (architects, citizens etc.) and in-house staff. Selected bidder will also develop an online rating system of registered agencies (architects) in line with the guidelines from MoUD for Ease of Doing Business	Kindly provide the list of functionalities of Ease of Doing Business (EODB) to be implemented in current scope fo Project.	intilmated later to succesful bidder

9	5 Scope of Work, Page 18	The network connectivity and availability would be in the vendor's scope. However, client is not bound to host application on cloud. SSP will also be required to proposed the hardware configuration/ sizing for hosting of application	Kindly clarify whether SSP responsibility is limited to provide sizing of proposed hardware for hosting application or bear the cost for hosting of application on cloud.	As Per RFP
10	5 Scope of Work, Page 18	The network connectivity and availability would be in the vendor's scope. However, client is not bound to host application on cloud. SSP will also be required to proposed the hardware configuration/ sizing for hosting of application	We request you to provide total number of proposals submitted yearly, average size of each proposal (in MB), concurrent users, total number of users, requirement of high availability, security parameters for arriving at detail hardware sizing for hosting of application	As Per RFP
11	5 Scope of Work, Section 5.1 (3), Page 19	Customization, Configuration, Deployment, secure Hosting and Go-Live of application. The system shall be considered Go-Live after successfully testing and processing of cases through system and generation of scrutiny, MIS & reconciliations reports	We request to quantify the number of processing of cases for example, if 5 cases are successfully processed through application, then it should be considered Go-Live.	intimated later to succesful bidder
12	5 Scope of Work, Section 5.1 (4), Page 19	Provision of SMS gateway, digital signatures and payment gateway	Please clarify below 1. Please quantify the number of SMS expected per year to arrive at SMS gateway pricing. 2. Total number of users for digital signatures	SMS Gatway shall be provided by client

13	5 Scope of Work, Section 5.1 (5), Page 19	All cost towards security audit shall be borne by the SSP.	Our understanding is that security audit of application should be done only once after Go-Live of Application and need not to be done every year during contract period. Please confirm the same.	As Per RFP
14	5 Scope of Work, Section 5.1 (8), Page 19	Provide trainings and awareness workshop to the officials/ officer's staff of Client and architects as and when required to make them familiar and conversant with operations of the application software system	Kindly provide the total number of trainees to arrive at Training Cost. Also our understanding is that the bidder shall provide training at central location i.e. PUDA office. Please confirm the same.	As Per RFP
15	5 Scope of Work, Section 5.1 (9), Page 19	Provision of integration with various front-end and back-end applications/ service provision centers/ portals (like e-Sewa/ Suwidha Kendras Portal, Portal, Business First Portal, Property Tax System, Property Management System, etc) for acceptance of applications and status updation, etc and for seamless integration with other government agencies resulting into online/e-scrutiny of documents.	Please provide the total list of applications and other government agencies for integration for better understanding of integration scope of work.	intimated later to successful bidder
16	5 Scope of Work, Section 5.1 (10), Page 19	The SSP and Client will form centralized scrutiny cell for operation of application. The SSP will provide onsite team and IT infrastructure for successful operation of software.	Please provide minimum number and type of manpower (onsite team) required for centralized scrutiny cell operation.	intimated later to successful bidder

17	5 Scope of Work, Section 5.1 (12), Page 20	The SSP will provide requisite manpower at Client's site locations for proper operations of system, provide technical and handholding support and as well as helpdesk to all stakeholders. This team will do scrutiny of plans submitted by applicants.	Please provide the following details to arrive at manpower cost of Project 1. Total number of manpower required during support and maintenance period of project. 2. Deployment of manpower only at central location or at each location during support and maintenance period.	As Per RFP
18	5 Scope of Work, Section 5.1 (13), Page 20	On termination of contract period, the SSP will hand-over all source code, databases to the authority or any other subsequent service provider and all documents in suitable formats. SSP should support the authority or the subsequent service provider towards data migration from their system to the next system	As mentioned in system documentation the bidder has to handover the source code and database of customized software made specific to Client. Bidder will not be able to handover source code for COTS products, Proprietary Products or Third Party software. Please confirm the same.	As per our requirement source code is required so that after the termination of the project, the Authority can use the complete source code as per its requirements.
19	Maintain System documentation, Page 33	Source code is documented (Any customization made specific to Client; the IPR for the same would remain with Client)		
20	5.8 Data Migration, Page 32	SSP will submit a report on the quality assurance / control and the process adopted duly ensuring the accuracy in the migrated data (100% accuracy is required). Otherwise penalty of Rs 5500/- per entry shall be charged from SSP.	The penalty of data migration is extremely high and seems unreasonable. The accuracy of data also depends on available data in databases of the existing IT systems/ registers. Hence SSP can not be held responsible for error in data due to existing IT systems/registers. Please consider the same and also request you to revise the penalty to Rs. 500/- (Five Hundred) per entry.	As Per RFP



21	5.10 Service Level Agreements (SLAs) and Penalties, Page 34		The penalties for each activity are on very higher side. Kindly give relaxation for the same. Also kindly provide exemption in penalty if the delay is from Client side or Force Majeure or any unavoidable reason beyond the control of bidder.	As Per RFP
22	BOQ- Price Bid		In BOQ the cost component for customization/development is not mentioned. Kindly modify the BOQ accordingly.	As Per RFP
23	5.5 Project Timelines and Deliverables, Page 29		The project timeline is very stringent and we request you to provide at least 6 months for full implementation of OBPMS system.	As Per RFP

Sr No.	RFP document reference (Section no. & Page no.)	Content of the relevant RFP	Clarification Sought	Recommendations
1	Page number 6 - Eligibility Criteria - point 2 - Financial Capability:	Financial Capability: The bidder (individual or leading partner in consortium as the case may be) shall have minimum average annual turnover of Rupees 5 Crores in the last 3 years i.e. FY 2017-2018, 2018-2019, 2019-2020 from providing implementation of IT services and not from marketing/ sale of hardware or packaged software.	The project is for state wide roll out - we suggest - vendor should have experience for state wide roll out experience at least one state. The turnover should be increase and minimum 30 to 40 Cr. Kindly look into the Financial capability of the bidders and amend the same.	As per RFP
2	Technical Capability: point -6, page number -6	The bidder should have an experience of successfully implementing CAD based auto DCR (Document Control Regulations) Building Plan Approval and Management System software in at least one city with at least 10 lakhs population accompanying MIS and payment gateway facility for any Government/Semi government/ local body in India with valid successful completion certificate from the respective department/local body of State Government(s). In case of consortium, the technical criteria shall be fulfilled jointly by the consortium members.	The RFP is for state wide roll out which include cloud -Kindly consider the state wide roll out experience.	As per RFP
3	Application Fee -4.1 page -7	Application fee, Processing fee and EMD	Please mentioned all the fee structure and share the link.	As per RFP

4	page -12 - Evaluation of Technical Proposals	In order to qualify technically, Bidder must secure a minimum of 70% of total marks.	Kindly allow to QCBS for potential bidder atleast - 70:30. So that department can choose the vendor for implementation. Current RFP has no provision to reject the bids.	As per RFP
5	4.12.1 Bidder's and Product's Competence (A)	Bidder's Prior experience in successfully implementing e-Governance projects with minimum value of Rs. 1 crore each in last 5 years	the egovernance project should be implement in the Urban sector. Kindly amend the same.	As per RFP
6	Page 17 SOW	Number of users from all the development authorities	Kindly confirm the number of users from deptt	intimated later to succesful bidder
7	5.5 Project Timelines and Deliverables- page 29		Kindly increase the timelines - for SRS atleast - 15 Days and Industrial Building for 1 month to smooth execution.	As per RFP
8		Training for deptt users and archetect or	Please share the details for training and who will provide the accomdation, locations, travelling etc. who will bear the cost.	As per RFP
9	Page - 50 PAYMENT TO THE SSP	Payment Schedule	The schedule of the payment will impact the overall cost of the project. Please add 90% payment should be at golive for O&M 10% and cost of O&M will release qtrly for entire project tenure so that deptt will get agreeesive pricing and number of bids.	As per RFP